Webex Troubleshooting

Error Message:

"Your webex authorization has expired. Please reauthorize webex."
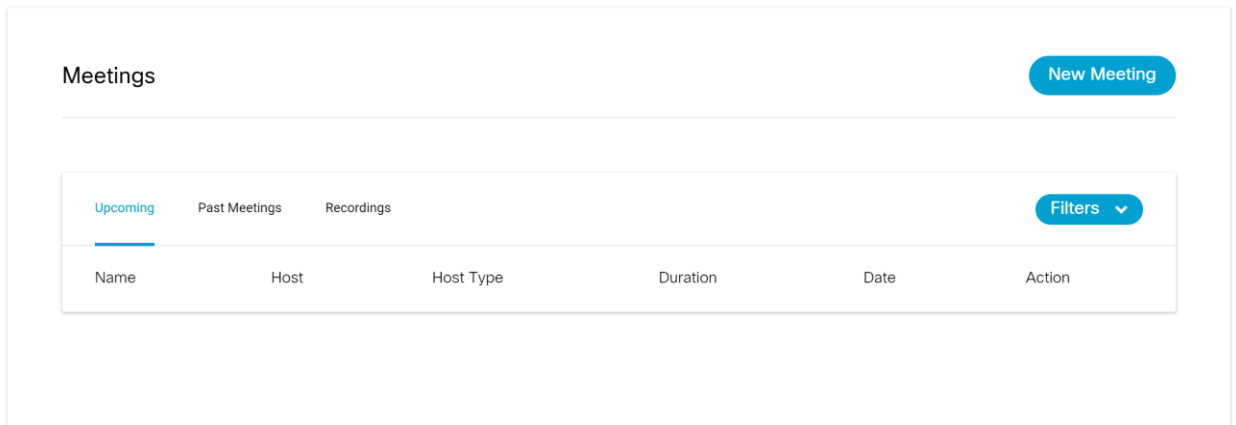
> Please check the errors below
> - Your webex authorization has expired. Please reauthorize webex.

Solution:

1. Faculty should log into Canvas and go to their course.

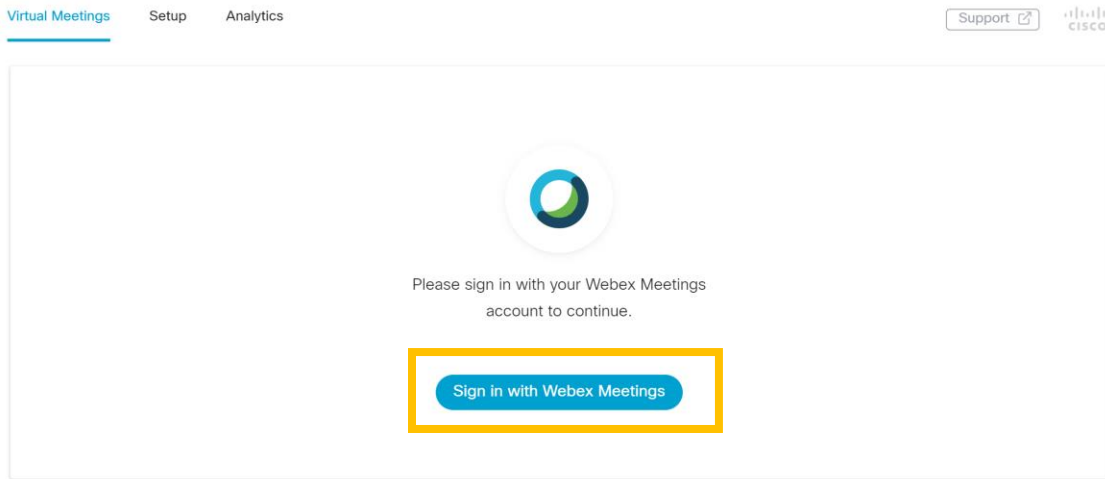2. Under Cisco Webex Virtual Meetings link, they should click on the **Log out of Webex Meetings button**, , in the upper right-hand corner of the screen.

3. When the page refreshes, faculty should receive a prompt to log in again with their LCCC credentials. Faculty should go ahead and do so.

4. As part of the login process, faculty may receive a prompt to authorize Webex. Be sure to Accept the authorization.